

Small Business solutions



SMALL BUSINESS SOLUTIONS



A communications system that improves how your business operates

Bottom-line Business Benefits

Mitel® IP solutions do more than enhance how your business communicates. They actually improve how your business operates, making your people more productive, improving customer responsiveness and all the while, providing big business performance minus the big business price tag.

A single source for all your communication needs

Mitel IP-based platforms and applications provide a wide array of immediate and tangible benefits. From the embedded auto-attendant that allows you to operate 24 /7, to intelligent call routing capabilities and other innovative ways that ensure your people never miss a call. Mitel IP Solutions can enhance your company's professional image, improve your ability to serve customers, and free up more of your staff's time to focus on high-priority tasks.

Flexible, practical ...

Mitel has one of the largest portfolio of IP phones – from single line devices to backlit full display phones – that meet the needs of a diverse work groups. For mobile workers Mitel Mobile Extension (ME) allows you to utilize a single number to reach multiple devices. Calls ring at the desktop and on a second device – such as a mobile – at the same time. For contact centers and people who work extended hours, Mitel Teleworker Solution enables users to work from home with complete and seamless network access.

... and affordable

Mitel's solutions are scalable and built upon open standards to meet your present and future business needs. The Mitel solution you choose is designed to grow with your business, protecting the value of your initial investment and letting you add on applications as you see fit.

A solution with your goals in mind

Easy and Intuitive

As a small business owner, partner or manager, you have to keep costs down, increase sales and maintain customer satisfaction. Mitel provides a communications system that is easy and intuitive to use and one that will scale and grow to meet your present and future business needs.

Mitel's small business solutions encompass a wide range of simple, affordable office communications tools that help you:

- Handle incoming calls as professionally as larger organizations at a low cost
- Preserve cash flow with a unified communications solution. Save on long distance, PSTN and cellular network charges
- Remove barriers blocking cash flow – resolve customer issues quickly; reach key colleagues easily; process orders more quickly without increasing payroll
- Attract and retain customers by extending personal touch opportunities – one number that follows key personnel – letting you know their availability, instantly
- Extend working hours and increase productivity with teleworking. Working from home ensures customers can always reach help without you paying to keep the office open. They also eliminate productivity disruptions caused by unpredictable weather or other causes
- Scale simply and cost effectively from a small number of users to thousands



Simple, Affordable Communications

Mitel Small Business Solutions encompass a range of simple, affordable office communications tools that address your key priorities.

Increase Sales Productivity

With Mitel solutions, calls that need to get to your sales staff get to them. No matter if they are at their desks, roaming the hallways, or travelling across the country.

Increase Customer Satisfaction

Putting customers in touch with the right resources is easy with automatic routing. Skilled agents and backup resources are available at the click of a button, resolving customer issues quickly and efficiently, and ensuring customer retention.

Reduce Costs

Reduce infrastructure costs when installing systems and performing ongoing management. Reduce telephone bills via Mitel Mobile Extension and Teleworker Solution. Mitel's IP platforms support multiple applications!

Increase "Teamworking"

Products such as Mitel Your Assistant™, Conferencing and Collaboration, allows employees to work as a team regardless of where individuals may be located. It may be a global world but your people are able to operate as if they were all in one office.

Solutions that Grow with Your Business Needs

Purchase only what you need today with the confidence that you can add applications and functionality as your requirements evolve.

Focus on Usability

Simple, flexible and customizable, that's the power of the Mitel IP desktop. Designed for the people who use them, Mitel phones combine the ergonomics, feature-richness, and voice quality users expect all at an affordable price.



Mitel Small Business Solutions offer the greatest choice and flexibility available from a single provider – from entry-level systems to sophisticated, feature-rich solutions.



Mitel 5224 IP Phone



Mitel 5330 IP Phone



Mitel 5340 IP Phone



Intelligent Evolution

When you choose a communications solution, you're investing for the long term.
At Mitel we're committed to protecting the value of your investment.

Intelligent Evolution is Mitel's approach to developing simple, cost-effective business communications solutions. We enable our customers to efficiently and affordably take advantage of the latest technology while preserving their ability to add users, capabilities and applications as their needs and business evolves.

Total Solutions

Mitel provides all in one solutions that are flexible enough to combine voice, data conferencing, remote working options and much more. We make it possible for you to choose exactly what you need to help grow your business.

Anticipated Growth

Mitel solutions grow with your business. You can buy what you need now and add additional functionality and applications as your company and requirements evolve. For additional flexibility and ease of migration, our integrated communications platforms support both Internet Protocol (IP) phones and traditional business telephones.

Investment Protection

Mitel communications systems are proven to be extremely manageable, cost effective and feature-rich solutions for business. Flexible and expandable, Mitel solutions provide customers with a simple, rational and affordable path forward, leveraging their existing technology investments to deliver ongoing, long-term benefits.



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